



SERENADE OF THE SEAS

AS YOU DEPART

On the day of departure, feel free to relax in your stateroom, or if you prefer, enjoy breakfast in one of the dining areas. Be sure to leave enough time to meet in the designated departure areas shown on the reverse side of this information flyer.

Please take a moment to view the departure video on channel 41 for an overview of the departure process.

5 EASY STEPS

STEP 1 The Night Before

- Please remove all old tags from your luggage except for any personal identification.
- Attach one of the numbered tags, delivered by your Stateroom Attendant, to each piece of luggage.
- Place each piece of luggage outside your stateroom between 7:00 pm - 11:00 pm on Thursday evening. Please make sure that you do not pack your flight tickets, passport/proof of citizenship or medication and that you remember to keep some clothes for your departure.
- Please hand carry all fragile items such as liquor, laptops, glass souvenirs and valuable items.
- Under no circumstances should you accept a parcel or piece of luggage that does not belong to you. Liquor purchased on shore and on board will be delivered to your staterooms the night before departure.

STEP 2 Morning of Departure

SeaPass cards are automatically billed if you have registered a credit card. A statement of your account will be delivered to your stateroom by 6:00 am on departure morning. For your convenience accounts that were established with a credit card will remain active for any last minute purchases. Stateroom mini bars will be checked on departure morning and any consumed items will be billed to your stateroom.

Guests settling SeaPass accounts with cash may settle their account up until 11:00 pm on Thursday evening. If you would like to continue using your SeaPass card throughout the night, a cash deposit is needed for the SeaPass account to remain active. Please keep in mind that your SeaPass card is required at the gangway as you depart the ship.

STEP 3 Off the Ship/On the Pier

- DEPARTURE: DECK 5, GANGWAY.
Please note that we are docking in different terminal, Terminal 18. Complimentary shuttle bus service will be offer to parking lot to terminal 29.
- When exiting the ship, please have your Seapass card ready on hand for Security. Also, have your passport ready for Customs and Border Protection in the terminal. Confiscated items can be retrieved after disembarking the vessel at the gangway.
- The United States Department of Agriculture prohibits the transportation of any agricultural products, such as fruits, vegetables, plants or meats into the United States of America. Any prohibited items taken off the ship will be seized and a fine may be imposed.

STEP 4 Baggage Claim

Once inside the terminal, proceed to the baggage claim area designated for your luggage tag number. Royal Caribbean International staff will be available for assistance and questions. Remember luggage tends to look alike, please be sure to check the personal name tags on your bags prior to claiming.

STEP 5 Transportation/Onshore Connections

- Guests that have booked transportation with Royal Caribbean are to pick up luggage, proceed through Customs and drop off luggage at the transfer buses.
- Guests with own transportation, please collect your luggage from the baggage claim area then proceed outside the terminal.

WHEELCHAIR ASSISTANCE
Guests with special needs requiring wheelchair assistance are kindly requested to meet in the Reflections Dining Room, Deck 5 Port side from 8:00 am. Wheel Chair assistance is provided from the ship to the pier terminal luggage holding area only. (Please be advised that this is a limited service and the approximate waiting time is 45 minutes)

STATEROOM SAFE:
Please check your stateroom thoroughly before departing and make sure that you take all your personal belongings with you. **Please leave your stateroom safe unlocked and open.**

BREAKFAST
Windjammer Café Deck 11, Buffet Breakfast
6:00 am - 8:30 am
Café Latte-tudes (S), Deck 5
(Pastries & Specialty Coffee)
6:30 am - 9:00 am
Reflections Dining Room Deck 4
Continuous Service
6:30 am - 8:00 am
Room Service
(Room service will be available until 2:00 am on departure morning.)

SELF-ASSIST EXPRESS DEPARTURE
The Express Departure program allows independent guests to carry all their luggage off the ship at the earliest opportunity on departure morning. Please have all your luggage with you and proceed to the gangway located on Deck 5, midship.

Royal Caribbean would like to invite all United States passport holders to participate in an exciting opportunity. We encourage you to download Airside Mobile in the Apple App or Google Play Store.

MOBILE PASSPORT
Available on the App Store
Available on Google Play
http://mobilepassport.com

PLEASE RETURN & UPDATE YOUR ENTRY PROCESS INTO THE U.S.

DOWNLOAD THE FREE APP AND SET UP YOUR PROFILE
Use your passport information to create your profile and set up your profile. The completed profile is available for use on the app.

ANSWER A FEW QUESTIONS
Answer a few questions to help us better understand your travel needs.

SUBMIT TO CBP
Submit your profile to CBP for review and approval.

SAVE TIME
Use the app to quickly and easily check in for your flight.

Please be sure to save this flyer to assist you with the departure process.

Royal Caribbean International

AS YOU DEPART CONTINUED... PLEASE TURN OVER →



Crown & Anchor Society members Platinum and above have access to our members-only departure lounge. The lounge is located in the Dining Room, Deck 5 and will be open from 8:00 am to 9:40 am on departure morning. You may choose to wait in either the Crown & Anchor Society private departure lounge or the regular waiting area assigned with your luggage tag. Please show your SeaPass card to gain entry to the lounge.

- Announcements regarding departure formalities will only be heard in the assigned departure lounges.
- When you hear the announcement concerning your numbered tag, you'll be escorted from your departure lounge to the gangway located on Deck 5 midships.
- Your luggage will not be available in the terminal until your tag number has been called.

Please Note: The below times are approximate and may vary due to unforeseen circumstances.

DEPARTURE SCHEDULE IN FORT LAUDERDALE

DEPARTURE TIME	TAG NUMBER	GROUP DESCRIPTION	MEETING LOUNGE
7:30 am	NO TAG	SELF ASSIST EXPRESS DEPARTURE	Centrum, Deck 5
8:00 am	Tag 1 & 2	INDEPENDENT	Tropical Theatre, Deck 5
8:05 am	Tag 3 & 4	SHORE EXCURSION	Tropical Theatre, Deck 6
8:10 am	Tag 7 & 8	FLL AIRPORT TRANSFER	Safari Club, Deck 6
8:20 am	Tag 10 & 11	INDEPENDENT	Tropical Theatre, Deck 5
8:30 am	Tag 12, 14 & 15	INDEPENDENT	Safari Club, Deck 6
8:40 am	Tag 16 & 17	MIA AIRPORT TRANSFER	Schooner Bar, Deck 6
8:45 am	Tag 18, 19 & 20	INDEPENDENT	Tropical Theatre, Deck 5
8:50 am	Tag 22 & 23	INDEPENDENT	Safari Club, Deck 6
9:00 am	Tag 24, 25 & 26	INDEPENDENT	Tropical Theatre, Deck 5
9:10 am	Tag 27 & 28	INDEPENDENT	Schooner Bar, Deck 6
9:20 am	Tag 29 & 30	INDEPENDENT	Tropical Theatre, Deck 5
9:30 am	Tag 31, 32 & 34	INDEPENDENT	Safari Club, Deck 6
9:40 am	Tag 35 & 36	FLL AIRPORT TRANSFER	Schooner Bar, Deck 6
9:40 am	Tag 38	PRE-BOOKED HOTEL TRANSFER	Schooner Bar, Deck 6

Stop by Cafe Latté-Tudes on Deck 5 in the Centrum on departure morning for that freshly brewed cup of Illy® Coffee (\$)!

On behalf of Royal Caribbean International, we would like to thank you for cruising onboard the Serenade of the Seas. We look forward to welcoming you aboard another Royal Caribbean International ship in the near future.

We wish you a safe and pleasant journey onward!